

FUJIFILM Pacific Business Consulting Corp.

Shinjuku First Tower 11F

5-1-1 Nishi-Shinjuku, Shinjuku-ku

Tokyo 160-0023, Japan

December 22, 2025

To Our Valued Customers,

Subject: Notice of Changes to Contract Procedures for Microsoft CSP Products and Our Solution Products

Dear Customer,

We are writing to inform you of upcoming changes to the contract procedures for Microsoft CSP products and our solution products. These updates aim to streamline the subscription management process and enhance service continuity for all customers.

Starting April 1, 2026, certain contract procedures—including subscription renewals, term handling, and administrative workflows—will be updated to ensure a more consistent and efficient experience.

■ Change to Order-Form-Based Purchase Procedures

- For new contracts, we will continue to issue a quotation as before.
- For mid-term additions, such as adding licenses during the contract period, we will process your request based on an order form (Excel).
- For contract renewals, due to the introduction of automatic renewal, we will no longer issue quotations for the renewal process.

■ Automatic Renewal of Contract Terms (Effective from April 1, 2026)

Contract renewals previously required a new order for each term; however, starting April 1, 2026, renewals will be handled automatically.

- By 60 days prior to the contract expiration month, we will notify you of your current license status and the renewal price for the next term (if any changes apply).
 - If we do not receive any communication from you by 30 days before the contract expiration date, your contract will be automatically renewed under the existing terms.
- Please refer to the appendix on the next page for details on the upcoming automatic renewal process.

■ Target Products

- Microsoft CSP Products
- Our Solutions

■ Products That Will Continue to Follow the Existing Process

Renewals for on-premises licenses and ISV products will continue to be handled based on issued quotations, in accordance with current procedures.

If you have any questions, please feel free to contact your sales representative or reach out to the contact information below.

<Contact Information>

License Support: shm-FBPBC-LCC@fujifilm.com

Sincerely,

FUJIFILM Pacific Business Consulting Corp.

Appendix

<First Cycle>

60 days before the renewal date:

We will provide an order sheet outlining your current license status.

From 60 to 30 days before the renewal date:

This period serves as the grace period for license reduction and cancellation.

On the renewal date:

From April 2026 onward, contract renewals will be processed.

Upon receipt of the completed order sheet, the contract will transition to automatic renewal.

<Second Cycle and Beyond>

60 days before the renewal date: Starting from renewals occurring in February 2027 and later, we will notify you by email.

From 60 to 30 days before the renewal date: This period serves as the grace period for license reduction and cancellation.

On the renewal date: From April 2026 onward, contracts will renew automatically.

Billing date: Invoices will be issued together with a summary of your currently held licenses.